

VISION:

Raquel Pawnshop INSIDER is the most effective instrument where the company, employees and customers can communicate.

MISSION:

Raquel Pawnshop INSIDER's mission is to maintain the company's culture through the enhancement of its image and to create awareness in the pawning industry by advocating its unique motto, "Palagay ang Loob Ko!"

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RAQUEL PAWNSHOP GADGETS CARAVAN INVADDES LAGUNA

by: Arjay P. Dañez

Raquel Pawnshop takes pride on its first-ever Gadgets Caravan in Sta. Rosa, Laguna on April 8 to 10, 2011 and Cabuyao, Laguna on June 23 to 25, 2011. The three-day sale marks another significant result of the ingenious mind of Raquel's Acquired Properties Department. Bringing the store to where the buyers are is now the goal of the company, extending its

services to the customers outside Lucena City where their original showrooms are located.

In preparation for the launching day of Gadgets Caravan, the marketing department of Raquel went to different schools and other strategic places within Sta. Rosa and Cabuyao Laguna to install tarpaulins informing the public of the grand launching.

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Raquel Pawnshop CVC Goes Tree Planting

by: Mary Cristine A. Lorica



"The survival of our island depends on citizen's responsibility." This is the proper time to reflect on the importance of caring for the environment. Another successful project of Raquel Pawnshop with the theme PLANT A TREE, HELP SAVE HUMANITY proves that the company has a generous heart to help restore the beauty and bounty of Gods creation.

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Raquel Pawnshop Gadgets Subastahan, Now Every THIRD SATURDAY

by: Raquel L. Reforma

Due to public demand Raquel Pawnshop launches separate auction day for gadgets every third Saturday of the Month starting January 2011. This is a remarkable event for the pawnshop since jewelry and gadgets *subastahan* are now being separated.

People from all over Lucena and nearby cities and towns flocks at Merchan, Main, Zamora and Quezon Avenue branches of Raquel Pawnshop ... continue on page 5

NEXT STEP HIGHER

“We are the best.” This is commonly heard from those who claim that they are on top or number one among others. “I am the best”, words that are usually heard from someone who stands out the most. Now the big challenge is what’s next after being the best? How can you lift yourself next step higher when you say that you are the best?

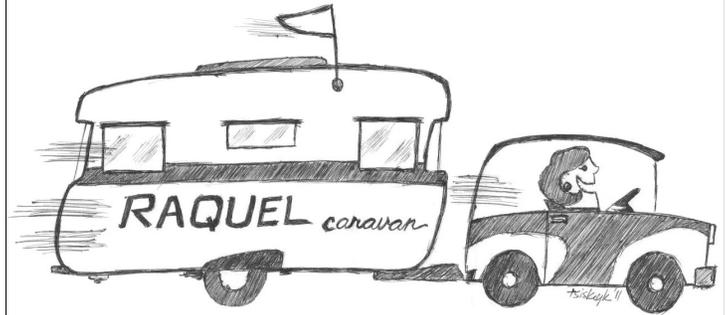
To be number one is a difficult position. If you claim to be number one there are only two ways to where you can go, it is either to remain on top or to go down. Consequently, this issue is a serious and critical point for every company concerning sustainability and growth.

The humble beginning of Raquel Pawnshop in the industry where it evolves right now is merely a concrete paradigm of a step by step voyage of a company that aims to become better and better. Growth for Raquel Pawnshop is indispensable, whether internal or external factor the company opens wide as to new ideas is all about. This can be seen from the chains of innovations that the company has established for many years now. Raquel Pawnshop cultivates more of its current resources to offer and serve better their valued customers and consumers as well as potential ones. The company’s resourcefulness can be seen to the newly launched services that it provides for its target market. These creative ideas pertain to the gadgets caravan and gadgets auction day separated from jewelries auction day which they have launched in the first quarter of 2011.

To better serve customers who are looking for affordable yet hi-tech gadgets like cellphone, digital camera, psp, laptop, ipad and others the Acquired Properties Department of Raquel Pawnshop came up with the idea of separating the auction day of gadgets from the auction day of jewelries which happens every third Saturday of the Month.

Moreover, their gadgets caravan is a next step higher approach of reaching customers outside Lucena City, Quezon Province where their showrooms are located. Bringing the store closer to where the customers are is a better idea most especially for the areas outside Raquel Pawnshop’s “balwarte”. Now, these techie-customers can experience the ease of buying their desired gadgets through the pawnshop’s gadgets caravan.

Raquel Pawnshop on a personal perspective doesn’t just limit itself of becoming the best but to become better and better in a more competitive manner.



MESSAGE FROM THE BOARD

Mabuhay readers of Raquel Pawnshop INSIDER!

It is my honor and privilege to give a message for today’s issue of Raquel Pawnshop official publication. I would like to take this opportunity to express my deepest gratitude to our beloved customers and consumers from Luzon, Visayas and Mindanao. Thank you for continuously believing on our products and services. The life of Raquel Pawnshop in the past 25 years will not be as productive and meaningful as today without your valued patronage.

The responsibility entrusted to me as the VP for Acquired Properties is a crucial and heavy task that requires effective and efficient time management at the same time creative mind to reach or go beyond market demands. I am just grateful that the people who work for our department have so much dedication and passion in performing their tasks. Often times, we almost have lack of time to reach the deadline but at the end of the day through teamwork and open communication we finish our work with flying colors.

Raquel Pawnshop through the Acquired Properties Department will carry on in finding better ways to reach your expectations by extending our services and by giving quality products at the price which you can afford because with Raquel Pawnshop PALAGAY ANG LOOB MO!

Thank you and God bless!

CDO Branch 1: Over-All Winner of CSE Award for 2011 First Run

by: Maridel A. Merle

Raquel Pawnshop in its aim to sustain excellent customer service to all branches nationwide conducts the search for Customer Service Excellence (CSE) to qualified branches of the company nationwide thrice every year. The first run for year 2011 started from January to April with set of criteria as bases for the selection of the CSE award.

During the Company Outing and Summer Fun Games of Raquel Pawnshop held at Rizal Re-Creation Center in Rizal, Laguna on May 29, 2011 six branches were recognized. **Cagayan de Oro Branch 1 of Mindanao Area** won the over all Customer Service Excellence Award. Other

branches that were recognized are Sariaya Branch 2 for Quezon area, Tanay branch for Rizal area, Carmona Branch for Cavite area and Commonwealth branch for Manila area. Cagayan de Oro Branch 1 was also recognized as the CSE awardee for VisMin Area.

The awardees received cash prize and certificate of recognition which was presented by the VP for Marketing at the same time CSE Committee chairperson Ms. May Raquel R. Lacuesta, VP for Operations Mr. Ronaldo L. Raquel and Raquel Pawnshop President Ms. Raquelita R. Rafa.

Raquel Pawnshop Applauds Exemplary Branches of 2010

by: Mhiles D. Acabado

The eight recipients of Raquel Pawnshop Exemplary Branch award for the year 2010 were recognized last May 29, 2011 during the company's annual sports and teambuilding activity at Rizal Re-Creation Center, Rizal, Laguna.

For the Old Branch Category, Cabana, Atimonan, Lopez, Cabuyao 2 and Alaminos branches were recognized while Sariaya 2, Sta. Rosa and Cabuyao 3 branches were identified

for the New Branch Category. They were awarded with a certificate of recognition and cash incentive.

The company gives the award annually for branch personnel not just for the individual accomplishments they achieved but for the day-to-day work that each personnel contributes in making their respective branch run effectively and efficiently.

Raquel Pawnshop Gadgets Caravan Invades Laguna

... from page 1

Raquel Pawnshop was surprised with the warm reception of the residents of Laguna and its neighbouring towns and cities. The sales are remarkably high not just because of the advertisement and promotion made but also because of the quality and reliability of the gadgets available.

Raquel's Gadgets Caravan offers cellphones, digital cameras, PSPs, iPads, laptops and notebooks. Watch out for more, who knows your place might be our next destination!



Raquel Pawnshop CVC Goes Tree Planting

.... from page 1

Raquel Pawnshop through the Core Values Committee (CVC) took their time to reach Mount Banahaw area in Brgy. Lalo Tayabas, Quezon on June 28, 2011 to plant trees. The said activity was in coordination with *Luntiang Alyansa Para sa Bundok Banahaw (LABB)*. CVC members and participating employees from head office and branches joined together in accomplishing a significant mission of bringing additional trees in the area.

Raquel Pawnshop team settled in the departure area at around 7:30 in the morning and prepared themselves for the activities. Each of them brought their own planting tools, drinking water, extra shirt, and towel. It took one and a half hours for the team to trek in a partially concrete pathway before they reached the planting site with two tour guides who led them to ensure safety through out the activities. The demo farm is about 1.5 hectares already planted with approximately two thousand fruit bearing trees. CVC committee bought 300 fruit bearing trees from LABB. They also provided sticks for tagging and holing. Trees like mango, rambutan, calamansi and others were planted to help not only restore and protect the environment but as well as contribute to the livelihood programs of the farmers in the community.

This project was made realized through DROP and SHARE (DnS) campaign of Core Values Committee and of the helping hands of management, employees and customers of Raquel Pawnshop.

Indeed, this activity was meant to remind us of our God-given duty as caretakers of His creation. At the end of the day, the employees and LABB huddled back their own merry ways with solemn promises to once more return next time. Another day valuable, another day trivialized.



Raquel Pawnshop Cagers Join Basketball League, Finish Third

by: Monico C. Cornejo Jr.

Raquel Pawnshop Basketball Team settled for third place after losing in the semi-finals in the concluded Summer Basketball League which was held at Lourdes Subdivision, Iyam, Lucena City from April until May, 2011.

It was a roller-coaster finish for the team which dropped its initial game, winning the next 2, only to drop again the 4th game during the elimination but reached semifinal round after winning the quarterfinal do-or-die game.

The last bout was a catch-up game for the Raquel Pawnshop cagers who trailed for the entire game but gave big threat to its powerhouse opponent.

Among basketball-enthusiast employees who participated include Jomar R. Galeno (GSD), Monico C. Cornejo Jr. (HR-RTA), Felix Patrick M. Bagon (Operations), Joselito M. Martizano (GSD) and the playing-coach, Cris Gerald G. Mangubat (IT). Other



players were Adrian N. Paunil and Kristian Josef E. Estacio.

During the awarding ceremony, Mr. Bagon was chosen as a member of Mythical Team, one of the prestigious citations for players.

Raquel Pawnshop Holds its Annual Company Outing in Rizal, Laguna

by: Mabel M. Canales and Rosecell Q. Castro

2011 company outing and summer fun games of Raquel Pawnshop was held last May 29, 2011 at the most calming place in Rizal Re-Creation Center, Rizal, Laguna with the theme "Huling hataw sa tag-araw, ituloy ang saya ng dalawampu't limang taong pagsasama!"

The event was organized for Raquel Pawnshop employees to unwind and establish camaraderie as they bond with their fellow employees from different branches of the company. The day started with the arrival and registration of Raquel Pawnshop employees nationwide. They were grouped according to colors namely red, green, yellow, white and brown. After the assembly each team joyfully paraded around the venue with their prepared cheering paraphernalia and banner.

The program started with an opening prayer led by the area manager of VisMin Mr. Virigelio Habal Jr., followed by the welcome remarks of Raquel Pawnshop's VP for Operations, Mr. Ronaldo L. Raquel that signifies the official start of the program. The teams were given few minutes to select a team leader who acted as the head of the group. Each team also presented their prepared yell. The red team was declared the winner in team yell.

The organizing committee facilitated the fun games such as balloon relay, balloon obstacle course, balloon hunting, and balloon tower. It was the yellow team who got the highest

score and was declared over-all champion followed by white, brown, red and green.

The foods served by Rizal Re-Creation were enjoyed by all employees of Raquel Pawnshop most especially the lechon given by VP for Marketing Ms. May Raquel R. Lacuesta and VP for Operations Mr. Ronaldo L. Raquel, their birthday treat to all.

After the delightful lunch, awarding ceremonies followed. Winning branches in the Customer Service Excellence and Exemplary award were recognized. The awards were presented by the Senior Officers headed by the President Ms. Raquelita R. Rafa who also gave her message with a notable quote "failure is the opportunity to begin again more intelligently" from Henry Ford.

Owner and manager of Rizal Re-Creation Center Reverent Joe Mauk also came to demonstrate an entertaining yet full of learning spinning top session. He showed some of his spinning top collection and used them to share truths about God, faith and the bible.

Everyone took pleasure of the place in the remaining hours of the day. Many of them took pictures of themselves and with others to the different striking views. Some enjoyed swimming and others had fun playing volleyball and basketball. Everyone went home with the smile and memories of the unforgettable experience.

Raquel Pawnshop Gadgets Subastahan, Now Every THIRD SATURDAY

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to get their favorite gadgets at much affordable prices. Showrooms showcase wide range of latest gadgets such as cell phones, IPOD, digital cameras, video cameras, PSP, portable DVD, notebooks and laptops. Special discounts are also available for all types of gadgets during the whole Subastahan Day.

From then on, loyal patrons and gadgets enthusiasts await for what other new gadgets will come out as they come and visit Raquel Pawnshop's



showrooms every third Saturday of the month. Local television advertisement and tarpaulin visibility in the busiest streets of the city as well as in different campuses and colleges contribute a lot in promoting this monthly activity.





YELLOW TEAM
 #1
 IULING HATAW SA TAG-ARAW, ITULUY ANG SATA
 NG DALAPUT-LIMANG TAONG PAGSASAMA!
 JULY 29, 2011 | BICAL, LAGUNA

WHITE TEAM
 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011
 IULING ANG SAYA NG DALAPUT-LIMANG TAONG PAGSASAMA!
 JULY 29, 2011 | BICAL, LAGUNA

ALIGAN	ESTRELA	ESTRELA	ALIGAN	ALIGAN	ALIGAN	ALIGAN	ALIGAN	ALIGAN
20	10	15	25	80				
25	25	20	45	20	135			
15	5	15	30	10	75			
15	20	20	75	20	150			
15	15	25	60	15	130			

"Nindot jud diri sa Raquel"
(It's so nice to be here in Raquel Pawnshop)

by: Ann Rosavher M. Malinao



named Mrs. Everlyn B. Ordoyo. She is a resident of Mactan Benito Ebner Air Base Lapu-Lapu City, a supervisor of Imperial Appliance Plaza and who works in that company since 1997. She is our customer of jewelry and remittances ever since the branch was opened. She really makes time to personally visit the branch if she has queries.

Being one of Raquel Pawnshop's emerging loyal customers, we spent some time to ask her some questions regarding her experience with Raquel Pawnshop.

Q: Having many different known and old pawnshops in the area, what keeps you patronizing Raquel?

Ms. Everlyn: The customer service of the staff is beyond professionalism standard, they exemplify world class customer service and the interest rate is way beyond considerable compared to others.

Q: What experience had you encountered here?

Ms. Everlyn: It was when I had an emergency situation and I needed immediate assistance and resources, the employees never failed to assist me and cater to my needs immediately.

Q: What can you say about the employees?

Ms. Everlyn: Exceptional customer service, they go way beyond their capabilities to serve their customer.

During the interview, she offers some piece of advice to the company for us to serve more customers, a wider area of location and advertisement media to promote the company so that many more of her kababayans will experience Raquel Pawnshop's excellent customer service. At the end of the interview she gave a very heart-warming statement saying "NINDOT JUD DIRI SA RAQUEL" meaning it is so nice to be here in Raquel. There is no doubt that any where in the Philippines, Raquel Pawnshop and its employees are fulfilling its mission to deliver excellent customer service.

Rendering excellent customer service is what Raquel Pawnshop is known for and continues to aim for. Here in Luzon, Raquel Pawnshop had already established "excellent customer service" image that is why when Raquel Pawnshop extends its services from Luzon to Visayas and Mindanao it is really a challenge to keep that image and to still deliver that high quality of service to our new customers from Visayas and Mindanao.

The friendly and accommodating locals complement Visayas' and Mindanao's well-preserved natural wonders and rich cultural heritage. Yes indeed, people here in Visayas and Mindanao are very warm and they are the kind of customers you will be happy to serve.

During my visit at Lapu-lapu branch, I did not fail to notice a very cheerful customer

Paglayo Kasabay Ng Paglago

ni: Shiela M. Undag

Sa buhay ng tao, minsan kailangan mong lumayo. Lumayo sa paraang sa palagay mo ay makakatulong sa iyong paglago. Ika-3 ng Nobyembre taong 2010 nang ako'y mapag-pasyahang ilipat ng pamunuan ng kumpanya sa syudad ng Cagayan De Oro. Nuong una ay malungkot sapagkat malalayo ako sa mga taong mahal ko at pangalawa naisip ko na hahanap-hanapin ko ang trabaho sa sangay na aking iiwan. Kasabay nito, isinaalang-alang ko rin ang pagkakataon na lumago sa bagong lugar na aking patutunguhan. Nang mapadpad ako sa *City of Golden Friendship*, doon ko napatunayan na lahat ng nagaganap sa buhay ng tao ay biyaya at may dahilan, masama man ito o mabuti.

Sa totoo lang, ang paglayo ay magandang pagkakataon upang hanap-hanapin ka ng mga taong malalapit sa'yo at ganun din ikaw sa kanila. Matututo kang makisama at makibagay sa mga taong nakakasalamuha mo. Kaya ang aking payo sa mga kapwa ko empleyado na malilipat sa ibang lugar, *"take the chance and drop the fear."* Isipin ninyo ang tiwala na binibigay sa inyo upang pamunuan ang isang sangay ng kumpanya. Hindi ito matatawaran. Hindi biro ang halaga na pinagkakatiwala sa inyo at hindi lahat nabibigyan ng pagkakataon na ganito. Minsan, iniisip natin ang mga negatibong bagay pero kung imumulat natin ang ating puso ng mas malaki sa pagkakamulat ng ating mga mata mas magiging positibo ang ating pananaw.

Minsan sa isang *mall*, ginamit ko ang aking *credit card* at hinanapan nila ako ng *ID*. Aking ibinigay ang aking *"company ID"* at tinanong nila ako. "Saan 'yaong Raquel Pawnshop? Naisip ko tuloy "Wow! ang galing talaga ni *God* binigyan pa ako ng pagkakataon na mai-bida ang aking kumpanya." Sa mga ganung tagpo pala ay isang pagkakataon na naman para sa akin upang mai-*advertise* ang aking kumpanya.

Ang aral nito ay kahit sa maliliit na bagay ay may mapupulot tayo. Nasa mga kamay lang natin kung pakakawalan ba natin ito o hindi. Ang masarap sa trabahong ito ay ang makisalamuha sa ibat ibang uri ng tao. Di maiiwasan na makaramdam ka ng sobrang pighati minsan subalit dahil sa mga taong nakakasalamuha mo araw-araw, hindi mo mararamdamang nag-iisa ka. Kaya walang dahilan para malungkot dahil lahat naman ay may pagkakataon para lumago kahit pa sa ating paglayo. stephen80.wordpress.com

How to Face Old Age with Less Worry

by: Adrian C. Badana

What is your perception of ageing? Are you aware of what you look today? Did somebody tell you of how will you become in the future? Believe it or not, most people of today are afraid of becoming old. It seems that nobody wants to look aged. There are many reasons why people are afraid of getting old. Fear of wrinkles, fear to be neglected and shunned by others, fear of becoming old because everyday seems a step closer to end on earth.

As we have seen and read in magazines, newspapers and books we become conscious of how we look like today and the days to come. Even when we watch television or browse in the net, we usually see commercials and shows that pertain to beauty and youthfulness. Everybody from all walks of life are longing and wishing to stay young forever. Who wouldn't? Looking young is beautiful, desirable, attractive and many other things are associated with youthfulness but how would these things be obtained?

Nowadays, it is not impossible to stay youthful because of the new technology we have. There are beauty and health products that could be found almost anywhere in the world such as skin care products, hair care products and many others. In addition to this, there are several services for health and beauty that are now available. Services are offered in beauty centers such as salons, day spas and barbers. Practically, passion to stay youthful is not too difficult as long as an effort is made. The most important thing to consider in staying physically attractive is self-discipline.

There are many options to prevent looking old. Physical exercise is the simplest way. Keep active. Moving is the best medicine. If you have budget to afford gym services, then why won't you go now? Or have a walk or jog in the morning. Jogging is a less expensive exercise but the best form of exercise. Regular exercise helps to keep body and mind healthy and even keep wrinkles away. Know your natural assets and make the most out of it. Stop comparing yourself to others, everyone is unique. Be cheerful. Avoid unhealthy practices such as smoking, too much drinking of alcohol, not exercising, drug-addiction and unhealthy diet. Develop good habits such as getting enough sleep everyday. Keep skin hydrated by drinking plenty of water throughout the day and do healthy and proper diet.

The truth is we cannot avoid becoming old. Facing old age is worry free if we can accept the fact that everybody will become old and is destined to die. **Just enjoy life now instead of worrying. Do good deeds to others, it will reflect to your outer-shell. Always remember that what you do today will come back to you in the future, so always put yourself in the shoe of others.**

Managing Your Stress

If you want to manage stress in your life, you can. It will take commitment to make changes plus an honest look at yourself and what causes stress in your life. Rice says that those who actively manage stress are likely to develop expertise in handling stress. On the other hand, those who are inactive managers of stress are more likely to continue the attitude of helplessness, which leads to a build up of anger and eventually to job frustration, if not burnout.

Here are suggestions that can transform your life:

1. Test the stresses. Take an honest look at what is causing stress in your life.
2. Terminate junk stress. Are there meetings or extra activities which you could give up, which may be good but not that important?
3. Set boundaries. You may need to set limits and boundaries on how much you can help others.
4. Target good exercise. Find an activity of exercise that helps relieve you of the pressure.
5. Treat yourself to sound sleep. Sleep is a prevention for diseases and somehow a remedy to stress.
6. Train to be organized. If clutter makes it more difficult to manage your work and home life, take a weekend to organize and throw out or give away what you don't need anymore.
7. Try to relax. What do I need to let go of and let God take care of so I can find peace and relax in Him?
8. Talk with others. Being able to share stresses or struggles with another can often help you see how to deal with the stress or to change your own perspective on the situation and thus reduce stress.
9. Travel on occasional vacations (long-term strategy). Even skipping one year's vacation was associated with an elevated risk of heart disease.
10. Take time for meditation, prayer, and solitude.

Excerpted from "Teacher Care"

By: Lizette Knight & Anne Windus

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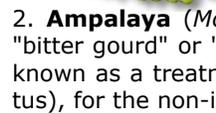
Ten (10) Herbal Medicines in the Philippines Approved by the Department of Health (DOH)

from: <http://www.philippineherbalmedicine.org>

Here are the ten (10) medicinal plants that the Philippine Department of Health (DOH) through its "Traditional Health Program" have endorsed. All ten (10) herbs have been thoroughly tested and have been clinically proven to have medicinal value in the relief and treatment of various ailments:



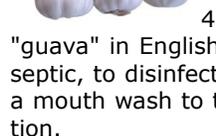
1. **Akapulko** (*Cassia alata*) - also known as "bayabas-bayabasan" and "ringworm bush" in English, this herbal medicine is used to treat ringworms and skin fungal infections.



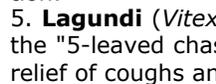
2. **Ampalaya** (*Momordica charantia*) - known as "bitter gourd" or "bitter melon" in English, it is most known as a treatment of diabetes (diabetes mellitus), for the non-insulin dependent patients.



3. **Bawang** (*Allium sativum*) - popularly known as "garlic", it mainly reduces cholesterol in the blood and hence, helps control blood pressure.



4. **Bayabas** (*Psidium guajava*) - "guava" in English. It is primarily used as an antiseptic, to disinfect wounds. Also, it can be used as a mouth wash to treat tooth decay and gum infection.



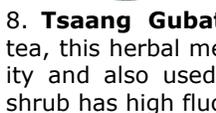
5. **Lagundi** (*Vitex negundo*) - known in English as the "5-leaved chaste tree". Its main use is for the relief of coughs and asthma.



6. **Niyog-niyogan** (*Quisqualis indica L.*) - is a vine known as "Chinese honey suckle". It is effective in the elimination of intestinal worms, particularly the *Ascaris* and *Trichina*. Only the dried matured seeds are medicinal - crack and ingest the dried seeds two hours after eating (5 to 7 seeds for children & 8 to 10 seeds for adults). If one dose does not eliminate the worms, wait a week before repeating the dose.



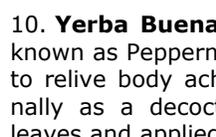
7. **Sambong** (*Blumea balsamifera*) - English name: *Blumea camphora*. A diuretic that helps in the excretion of urinary stones. It can also be used as an edema.



8. **Tsaang Gubat** (*Ehretia microphylla Lam.*) - Prepared like tea, this herbal medicine is effective in treating intestinal motility and also used as a mouth wash since the leaves of this shrub has high fluoride content.



9. **Ulasimang Bato | Pansit-Pansitan** (*Peperomia pellucida*) - It is effective in fighting arthritis and gout. The leaves can be eaten fresh (about a cupful) as salad or like tea. For the decoction, boil a cup of clean chopped leaves in 2 cups of water. Boil for 15 to 20 minutes. Strain, let cool and drink a cup after meals (3 times day).



10. **Yerba Buena** (*Clinopodium douglasii*) - commonly known as Peppermint, this vine is used as an analgesic to relieve body aches and pain. It can be taken internally as a decoction or externally by pounding the leaves and applied directly on the afflicted area.



RAQUEL PAWNSHOP

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ang
Loob Ko!

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RAQUEL PAWNSHOP

Mission Statement:

We are a dynamic company in the Philippines providing superior quality products and services that will improve the lives of our customers and consumers. Consequently, we will be rewarded with their continued patronage, reasonable profits and best value for our shareholders, enabling us to contribute to the prosperity of our people and our surrounding communities.

Vision:

The most progressive, innovative and customer-driven Pawnshop Company.

Core Values:

- Continuous Improvement
- Innovation and Creativity
- Positive Attitude
- Customer Service Excellence
- Integrity
- Teamwork

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- APPRAISERS

Interested applicants may send their resume to:

raquel_humanresource@yahoo.com or to the nearest Raquel Pawnshop Branch
For further information please call (042) 6607790 (Lucena Office) and (02) 6425482 (Pasig Office) or text us at 0918-4575402/ 09226376439
Please look for CHEYENE or KAYCEE

Thoughts to Ponder

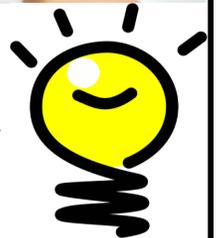
from: <http://thoughtstponder.wordpress.com/>



Nothing is particularly hard if you divide it into small jobs. – Henry Ford



Success is always temporary. When all is said and done, the only thing you'll have left is your character. – Vince Gill



It is easier to be wise for others than for ourselves. – Francois De La Rochefoucauld



Laughter is the closest thing to the grace of God. – Karl Barth



Always be a first-rate version of yourself, instead of a second-rate version of somebody else. – Judy Garland

Doing more things faster is no substitute for doing the right things. – Stephen R. Covey



Future



If you are afraid of your future, you don't have a present – James Petersen

Time is free, but it's priceless. You can't own it, but you can use it. You can't keep it, but you can spend it. Once you've lost it, you can never get it back. – Harvey Mackay

